

## Partial Payment for IL/AZ & TX

American Access is mindful of the COVID-19 and continues to closely monitor the situation. We understand that these are very difficult times and many of our customers may be facing financial challenges and we are here to help.

American Access wants to work with you to keep the coverage that you need. In an effort to provide accommodations to our customers, the company will allow for partial payments as long as the collected amount is half of the billed amount. Any unpaid balance will carry over to the next billing statement. If the customer is able to pay the entire billed amount, on time, it is recommended. This will prevent a large balance due when normal billing operations resume. American Access will continue to monitor the impact of COVID-19 and determine if these dates should be extended further.

We thank you for being a valued customer, and we are proud to serve you!

Your friends at:

American Access Casualty Company

Questions? Please contact your Underwriter, Underwriting Department or Marketing Department at: (888) 663-5443