



New “HELP” Feature

American Access has added a "HELP" feature to allow POS users assistance in technical support and training. We've also included Help Desk and Underwriting's phone numbers and hours of availability. The "HELP" tab is located in the green portion of the tool bar on the right of your sign in.

We've also changed our fax numbers. See below for the new numbers:

Illinois

Underwriting	630-645-7788
Claims	630-645-7486

Indiana/Nevada/Arizona

Underwriting	866-276-6860
Claims	630-645-7486

If you should have any questions please contact our Underwriting Department at (630) 645-7777 or your Underwriter.