



“Governor Rauner has declared Cook, Kane, Lake, and McHenry counties state disaster areas after significant flooding affected the counties. Insurance consumers may experience disruption of mail delivery and displacement from their residences, businesses, and other properties due to the flooding. If you are a policyholder who has been affected by the recent flooding, please contact us at (630)570-7175, and we will withdraw any cancellation or non-renewal notice issued between July 12, 2017 and September 30, 2017. All policyholders affected by the flood will have an additional 60 days from the last date allowed or required under your policy contract to file a claim. Any policy holder wishing to file a complaint regarding any disaster-related dispute or issue, may do so by calling the Illinois DOI toll-free complaint hotline at 1-866-445-5364, or by filing such online at <https://mc.insurance.illinois.gov/messagecenter.nsf>.

### Questions?

Please contact your Underwriter, Underwriting Department or  
Marketing Department at:  
(888) 663-5443