



Effective 8/10/2021, our E-signature vendor will no longer support the Internet Explorer browser.

### **What does this mean?**

Any American Access policy document that requires a signature, if using the e-signature method will not be able to be completed via Internet Explorer.

### **What alternative browser options are available?**

Microsoft Edge, Google Chrome & Mozilla Firefox are some alternative browsers that are supported by our e-signature vendor. Below are the links where you can download them.

[Microsoft Edge Download](#) [Google Chrome Download](#) [Mozilla Firefox Download](#)

### **What should you do?**

If you have not done so already, you can download one of the supported browsers mentioned above. After installation, you can set the alternative browser to be the new “default” browser. You can do this by going to the browser’s options or settings page. If any point in this process you encounter any issues, you will need to contact your internal technical support resource.

Screenshots are provided on the following page illustrating where you can find the settings/options section for each alternative browser.

### **Questions?**

**Please contact your Underwriter, Underwriting Department or**

**Marketing Department at:**

**(888) 663-5443**

