

## **Attention Agents!**

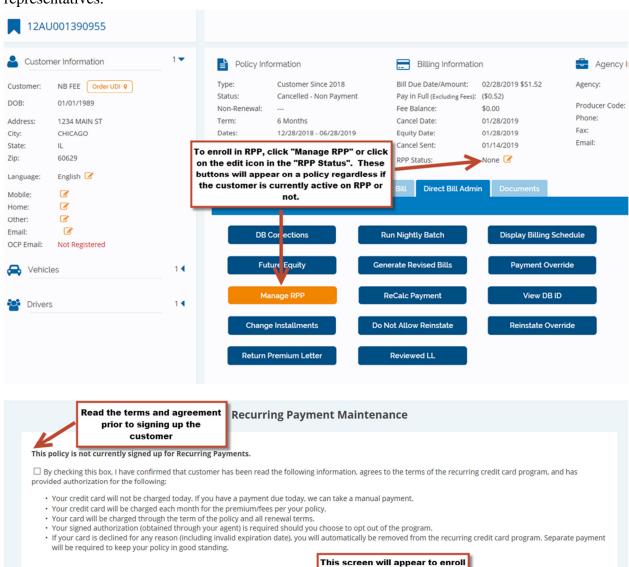
Agents are now able to sign up for the Recurring Payment Program (RPP) without making a payment.

## And

You are now able to edit a customer's credit card information on RPP without deactivating their card!

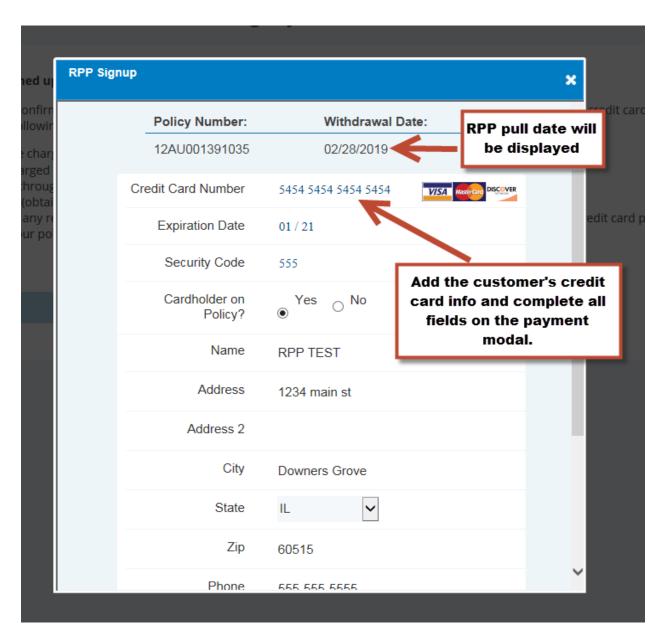
We have some exciting news to share! Agents are now able to sign up for the Recurring Payment Program (RPP) without making a payment. Also, Agents are able to edit a customer's credit card information on RPP without deactivating their card! We have added this feature to provide the ease of use for our agents, underwriters and FTZ.

## representatives.

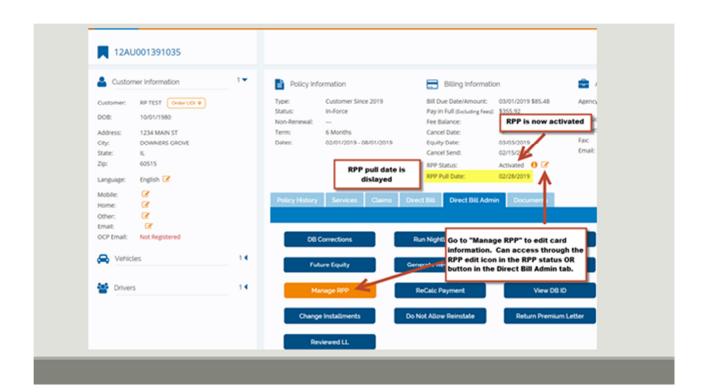


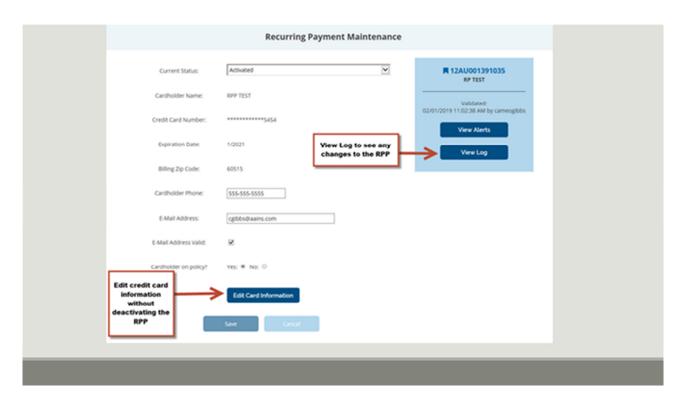
a customer if the customer has NEVER signed up for RPP

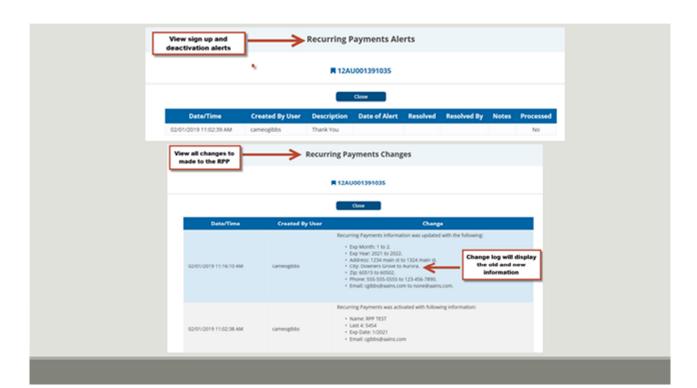
Add card information to enroll RPP

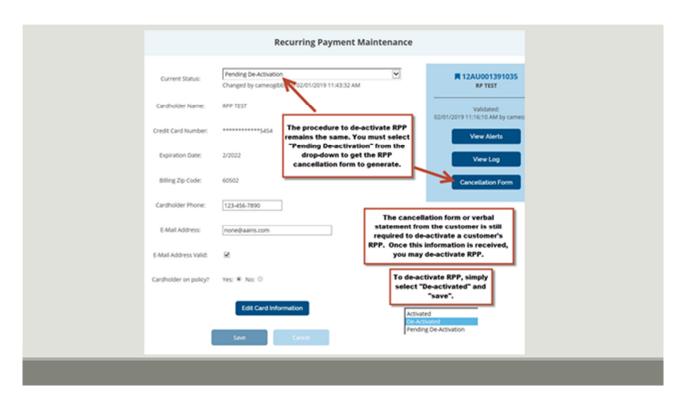


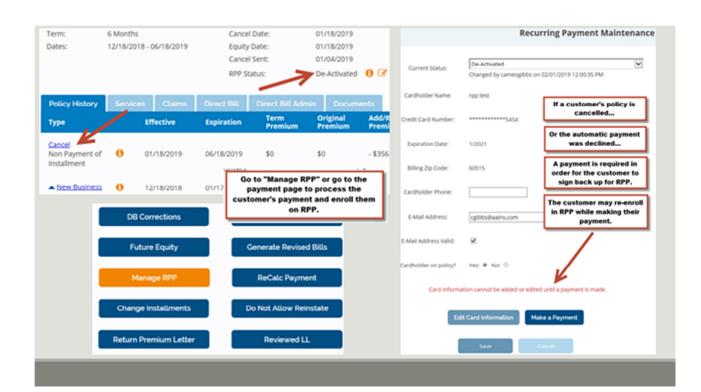


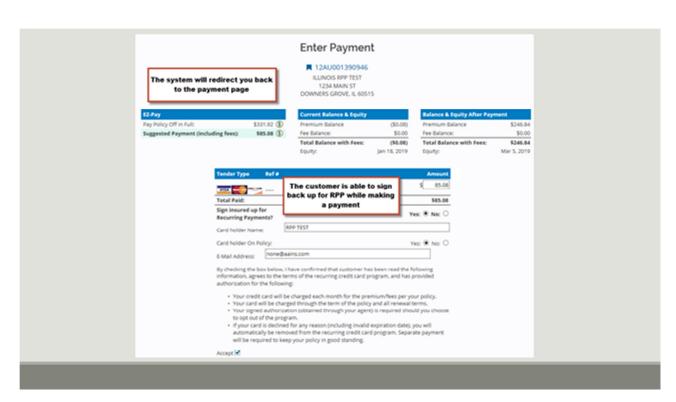












## A Few things to remember:

Customers can still sign up for RPP when making their payment. This is an additional service to our customers who wish to sign up for RPP when their payment is not yet due.

Customers with SR-22 policies will be able edit their credit card information without having to de-activate their card. This option is available as long as their RPP status is "Activated". SR-22 policies will not be able to enroll in RPP mid-term. If the policy cancels or if RPP becomes de-activated due to a declined payment, the customer will have to wait until their renewal payment to enroll or sign back up again.

Non SR-22 policies are able to enroll in RPP up to the day before the expected RPP pull date and the payment will pull on the expected pull date.

Both Non SR-22 and SR-22 policies are able to edit the credit card information up to the day before the expected RPP pull date and the payment will pull on the expected pull date.

Thank you for your continued business!

Your friends at: American Access Casualty Company

**Questions?** 

Please contact Underwriting Department at: (630) 645-7777